WALRAA Industry Survey for Law Firms, Government Agencies and Law School Career Services

Presented

By Eva Wisnik

Fall 2014



Wisnik Career Enterprises, Inc. www.wisnik.com 212.370.1010 • ewisnik@wisnik.com

Eva's Bio



Eva Wisnik President, Wisnik Career Enterprises, Inc.



Eva Wisnik founded **Wisnik Career Enterprises, Inc.** in 1996 after serving as Director of Recruitment and Training for Schulte Roth & Zabel and Cadwalader, Wickersham & Taft. Over the past 18 years, she has worked with over 100 law firms, including 74 of the AmLaw 100. Wisnik has placed more than 500 Recruiting and PD professionals into law firms nationwide. Eva has conducted over 600 training programs for attorneys on topics that include Business Development Skills, Time Management and Myers Briggs. In addition, **Wisnik Career Enterprises, Inc.** has conducted over 35 salary and industry snapshot surveys for law firm professionals since 1998.

Eva holds an MBA in Marketing from Fordham University and a BA in Psychology from Barnard College.

WALRAA Respondents

158 Respondents' Salary and Industry Information

- 127 Law Firms & Gov't Agencies
 - Chief: 2*
 - Director: 13
 - Manager: 51
 - Specialist/Senior Coordinator: 11
 - Coordinator: 34
 - Assistant: 16

31 Law School Career Services

- Assistant/Associate Dean: 6
- Director: 7
- Assistant/Associate Director: 13
- Career Counselor: 3*
- Recruiting Personnel: 1*
- Administrative Personnel: 1*

* Insufficient number of respondents to show separate data for these titles



Summary of Interesting Results

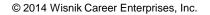
Law Firms & Agencies

- 45% of you have been with your current firm for 3 years or less
- 32% have been in the legal recruiting field for 10+ years
- 98% received a bonus, a raise, or both
- 40% attended the NALP Annual Education Conference
- 57% of you feel fairly compensated for your responsibilities
- You worked an average of 46.5 hours/week, compared to 55 hours/week in 2012

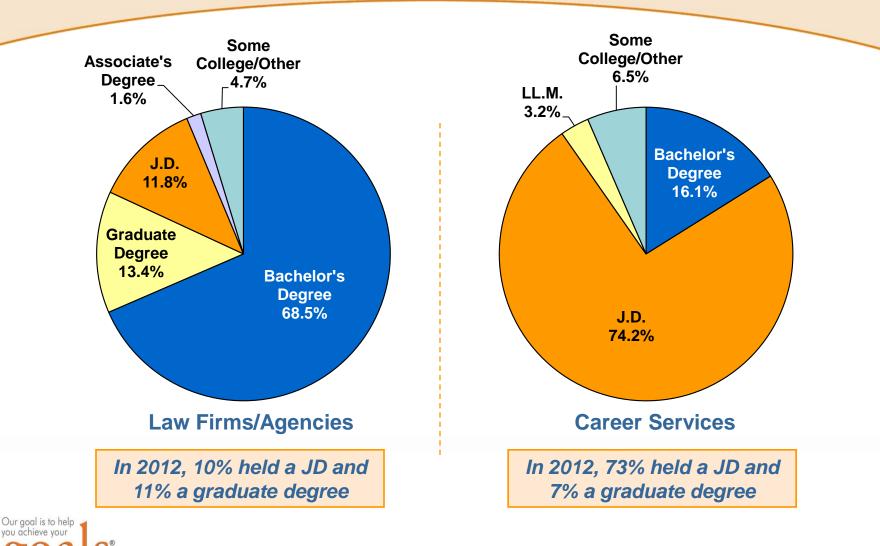
Our goal is to help

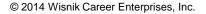
Law School Career Services

- 63% of you have been with your current school for 3 years or less
- 17% have been in law school career services for 10+ years
- 73% of you have a JD and practiced for an average of 5 years
- **73% work for a private institution**
- 39% received a raise last year
- 50% of you feel fairly compensated for your responsibilities
- 54% attended the NALP Annual Education Conference
- You worked an average of 43 hours/week, which is the same as 2012



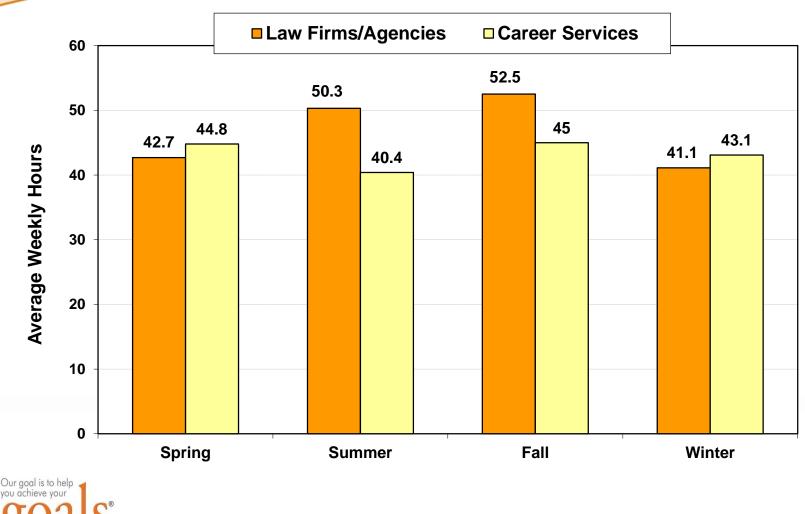
Highest Degree of Education Attained by WALRAA Survey Participants





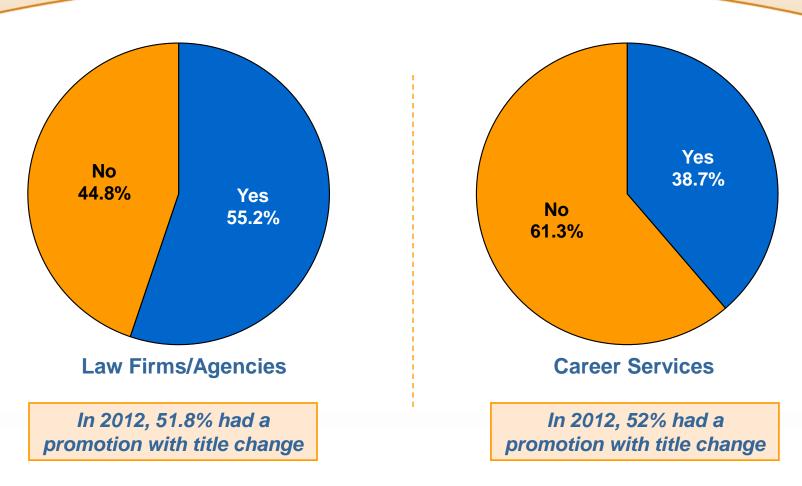
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Average Weekly Hours per Season: Law Firms/Agencies & Career Services



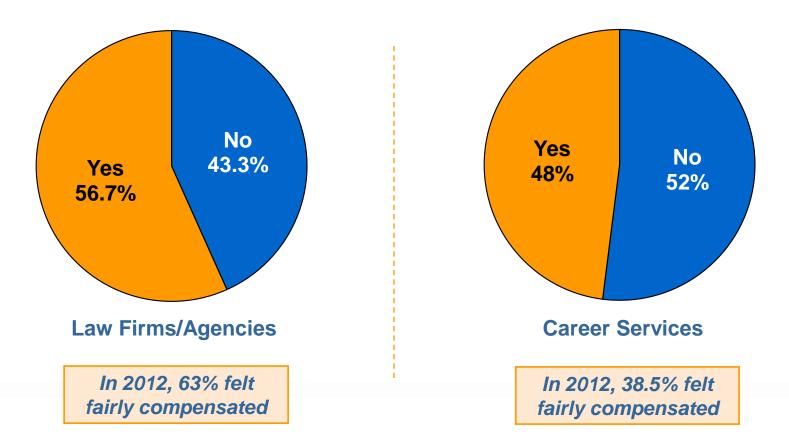
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Have You Had a Promotion with a Title Change at Your Current Organization?





Do You Believe You are Fairly Compensated?





Salary Survey Results: Law Firms & Government Agencies



WALRAA Law Firm/Government Agency Respondents

127 Respondents' Salary and Industry Information

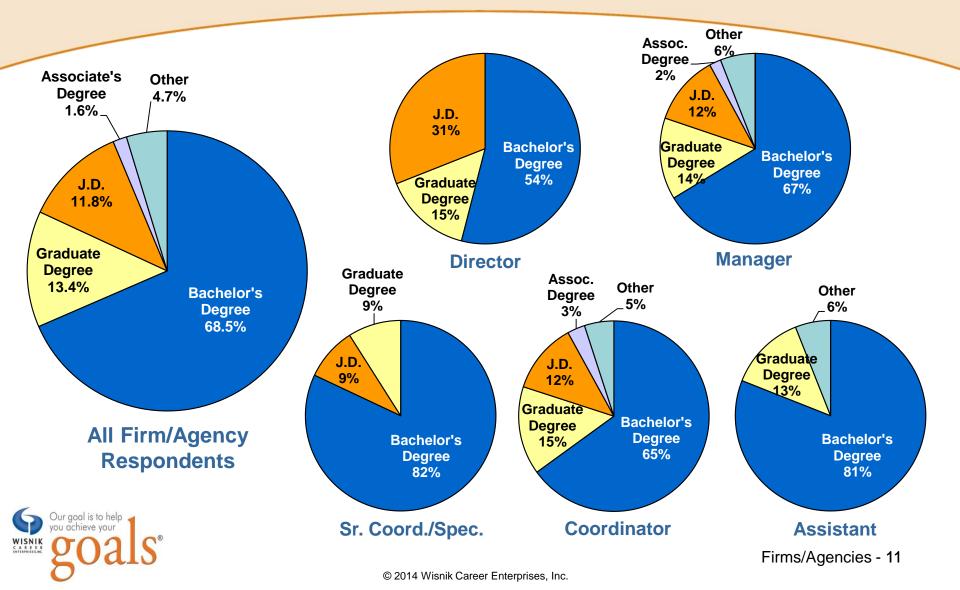
- By Title
 - Chief: 2
 - Director: 13
 - Manager: 51
 - Specialist/Senior Coordinator: 11
 - Coordinator: 34
 - Assistant: 16

By Office Size

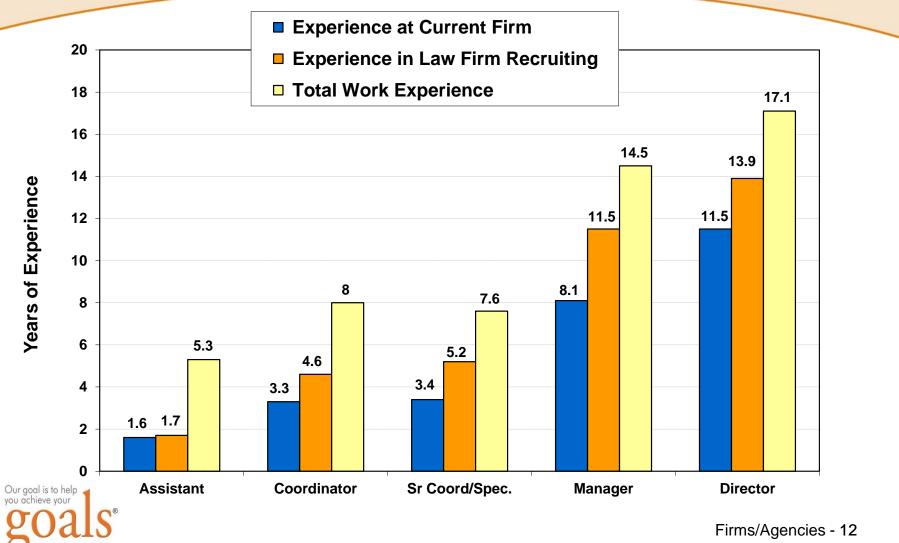
- 1-75: 12
- 76-125: 38
- 126-175: 21
- 176-225: 11
- 226-300: 21
- 301-400: 11
- 401-500: 8
- 501-700: 5



Highest Level of Education Attained, by Title



Average Years of Experience



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Law Firms & Government Agencies: Average Salaries

| <u>Title</u> (# responses) | <u>Avg.</u> Salary | <u>Median</u> | <u>Salary</u> <u>Range</u> | <u>Bonus</u> | <u>Raise</u> |
|----------------------------|-----------------------|---------------|-------------------------------|--------------|--------------|
| Director (9): | \$169,222 | \$180,000 | \$120k - \$192k | \$12,438 | 4.4% |
| Manager (42): | \$109,311 | \$105,000 | \$80k - \$169k | \$6,226 | 4% |
| Sr. Coor./Specialist (9): | \$72,389 | \$75,000 | \$55K - \$82K | \$3,781 | 4.5% |
| Coordinator – Exempt (11): | \$62,244 | \$61,180 | \$45K - \$86K | \$3,011 | 2.7% |
| Coordinator - OT* (16): | \$61,519 | \$59,000 | \$51.5K - \$89K | \$2,222 | 3.8% |
| Assistant* (12): | \$45,472 | \$45,000 | \$40K - \$56K | \$1,290 | 3.4% |



* Coordinator and Assistant data show base salary without overtime

Firms/Agencies - 13

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Average Salaries by City: DC, NY, Philly, Bay Area

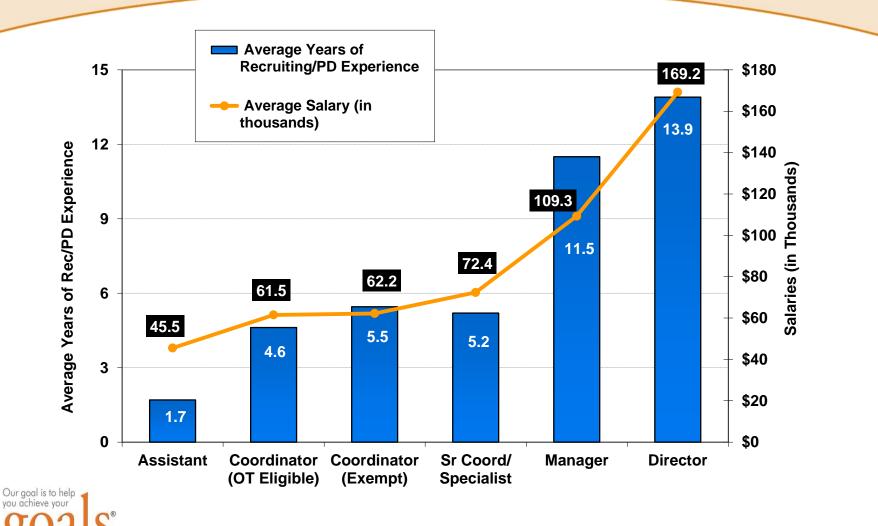
| | Average Salary | | | |
|-------------------|----------------|-----------|---------------|-----------|
| <u>Title</u> | DC | New York | Philly | Bay Area |
| Chief/Director: | \$169,222 | \$221,571 | \$150,280 | \$178,458 |
| Manager: | \$109,311 | \$127,499 | \$85,722 | \$118,677 |
| Admin/Specialist: | \$72,389 | \$85,007 | * | \$83,482 |
| Coordinator**: | \$61,857 | \$69,262 | \$59,394 | \$63,402 |
| Assistant**: | \$45,472 | \$48,741 | * | \$45,457 |

* Insufficient data

** Salary data shown is base salary without OT



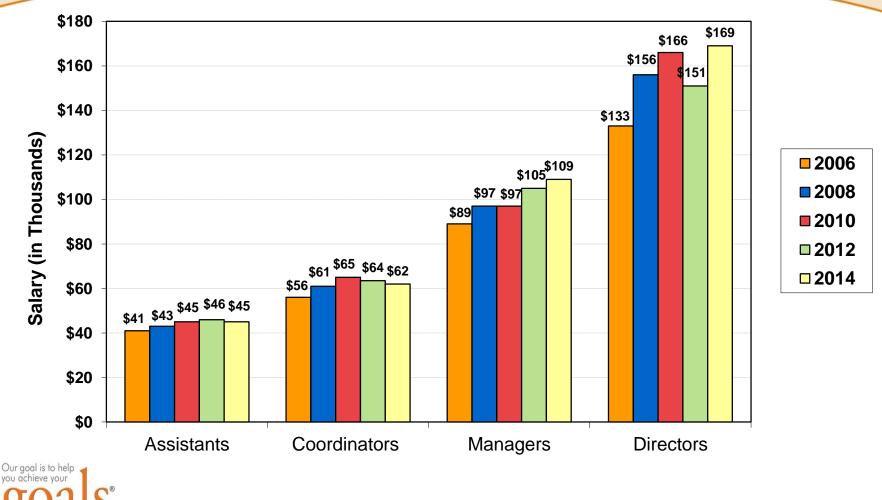
Average Salary vs. Years of Experience



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Firms/Agencies - 15

Average Salaries for Law Firms/Agencies: 2006, 2008, 2010, 2012 & 2014



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All Assistants = 12 *Avg. Salary* = \$45,472 *Median* = \$45,000 *Avg. OT in 2013:* \$4,347 *Avg. Bonus:* \$1,290 *Avg. Raise:* 3.4%

| Firm Size: | <u>501 - 1000</u> | <u>1000+</u> |
|---------------|-------------------|---------------|
| Avg. Salary: | \$45,424 | \$45,625 |
| Salary Range: | \$45K - \$46K | \$40K - \$56K |
| Avg. Bonus: | \$1,038 | \$1,458 |
| Avg. Raise: | * | * |



* Insufficient number of responses for 2012 OT, Firm Size 1–500, or Raise data by Firm Size.

All OT Eligible Coordinators = 16 *Avg. Salary* = \$61,519 *Median* = \$59,000 *Avg. OT in 2012:* \$4,783 *Avg. OT in 2013:* \$7,775 *Avg. Bonus:* \$2,222 *Avg. Raise: 3.8%*

| Firm Size: | <u> 251 - 500</u> | <u>501 - 1000</u> | <u>1000+</u> |
|---------------|-------------------|-------------------|-----------------|
| Avg. Salary: | \$64,125 | \$64,348 | \$56,954 |
| Salary Range: | \$58K - \$75K | \$52K - \$89K | \$51.5K - \$65K |
| Avg. Bonus: | * | \$2,180 | \$2,247 |
| Avg. Raise: | * | 3% | 5.2% |
| | | | |



* Insufficient number of responses for Firm Size 1-250, and some Bonus & Raise data

Firms/Agencies - 18

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All Exempt Coordinators = 11 Avg. Salary = \$62,244 Median = \$61,180 Avg. Bonus: \$3,011 Avg. Raise: 2.7%

| Firm Size: | <u>501 - 1000</u> | <u>1000+</u> |
|---------------|-------------------|---------------|
| Avg. Salary: | \$63,375 | \$63,236 |
| Salary Range: | \$45K - \$86K | \$53K - \$70K |
| Avg. Bonus: | * | \$4,020 |
| Avg. Raise: | * | * |



All Sr. Coord./Specialists = 11 *Avg. Salary* = \$72,389 *Median* = \$75,000 *Avg. Bonus:* \$3,781 *Avg. Raise:* 4.5%

| Firm Size: | <u>1 - 500</u> | <u>501+</u> |
|---------------|----------------|-----------------|
| Avg. Salary: | \$66,250 | \$77,300 |
| Salary Range: | \$55K - \$75K | \$67.5K - \$82K |
| Avg. Bonus: | \$2,563 | \$5,000 |
| Avg. Raise: | * | * |



* Insufficient number of responses for Raise data by Firm Size

All Managers = 42 *Avg. Salary* = \$109,311 *Median* = \$105,000 *Avg. Bonus:* \$6,226 *Avg. Raise:* 4%

| Firm Size: | <u>1 - 250</u> | <u>251 - 500</u> | <u>501 - 750</u> | <u>751 - 1000</u> | <u>1000+</u> |
|------------------|-------------------|----------------------|---------------------|-------------------|-----------------------|
| Avg. Salary: | \$109,214 | \$121,340 | \$106,107 | \$107,989 | \$106,453 |
| Salary Range: | \$85K - \$135K | \$102.5K - \$169K | \$88.5K - \$132K | \$80K - \$140K | \$83.5K - \$142.5K |
| Avg. Bonus: | \$5,083 | \$4,940 | \$6,575 | \$4,725 | \$8,475 |
| Avg. Raise: | 3.7% | 3.8% | 4.4% | 4.3% | 3.6% |



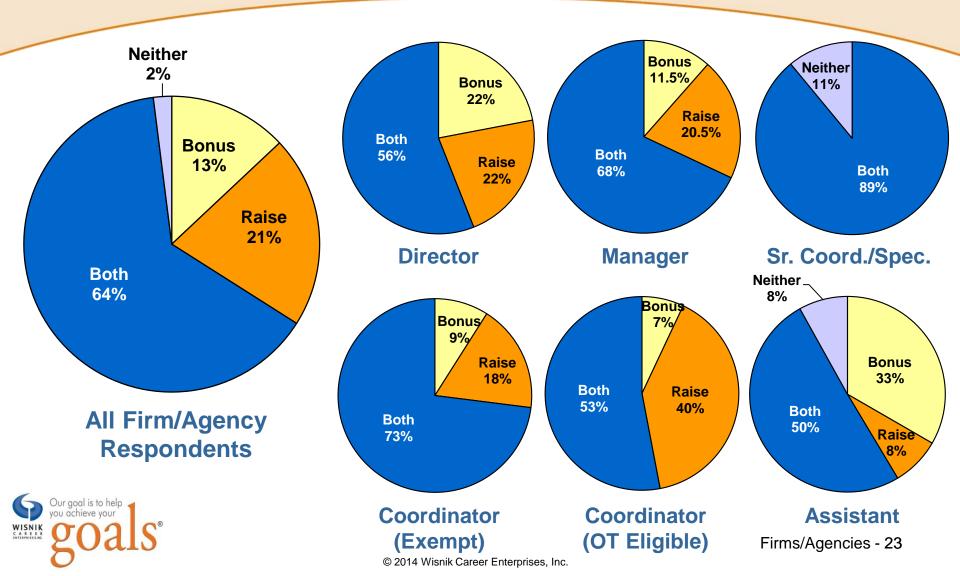
All Directors = 9 *Avg. Salary* = \$169,222 *Median* = \$180,000 *Avg. Bonus:* \$12,438 *Avg. Raise:* 4.4%

| Firm Size: | <u> 251 - 750</u> | <u>751+</u> |
|---------------|-------------------|-----------------|
| Avg. Salary: | \$158,250 | \$177,500 |
| Salary Range: | \$120K - \$180K | \$158K - \$192K |
| Avg. Bonus: | * | \$14,500 |
| Avg. Raise: | * | 4.5% |

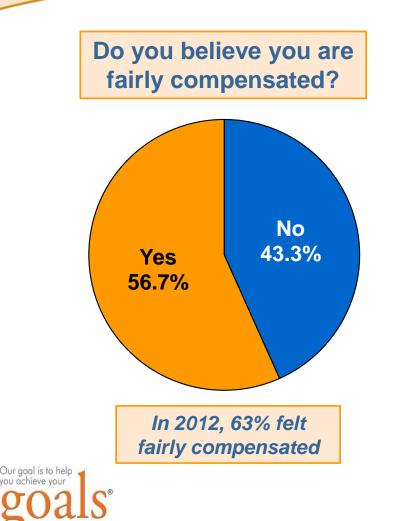


* Insufficient number of responses for Firm Size 1-250 and some Bonus and Raise data

In 2013, Did You Receive a Bonus and/or a Raise?



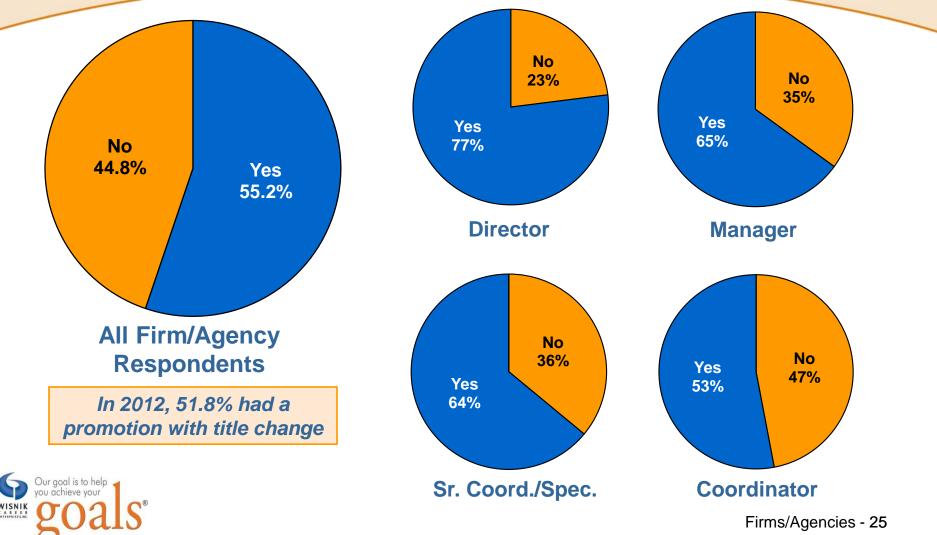
Compensation & Benefits



What benefits do you receive?

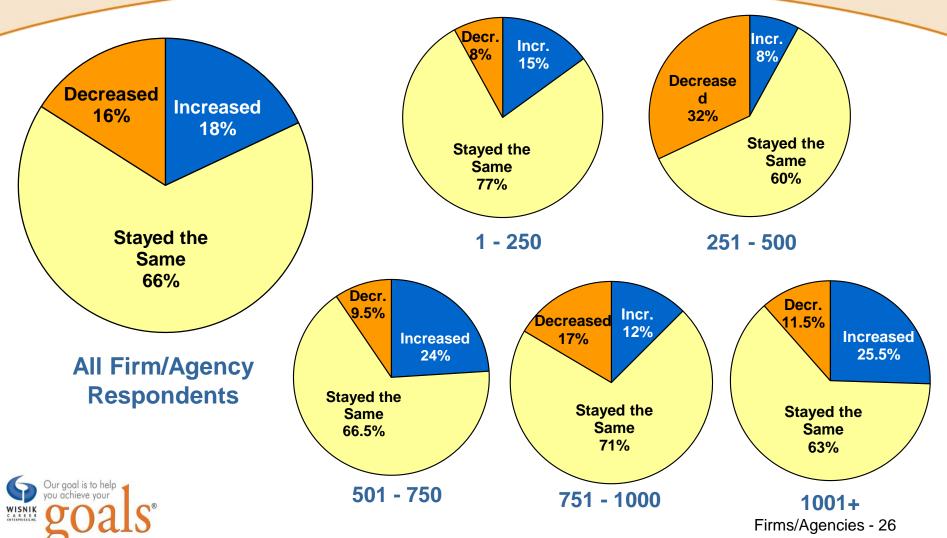
- Average PTO 25 days
- Almost all firms have 401K plans and about 80% offer profit sharing or matching 401K contributions (1.5–8% matching)
- Flexible spending 88%
- Health club membership/discounts 76%
- PDA/Smartphone 75%
- Day care back-up 70%
- Transportation discount 67.5%
- Periodically work from home 49%

Have You Had a Promotion with a Title Change at Your Current Organization?



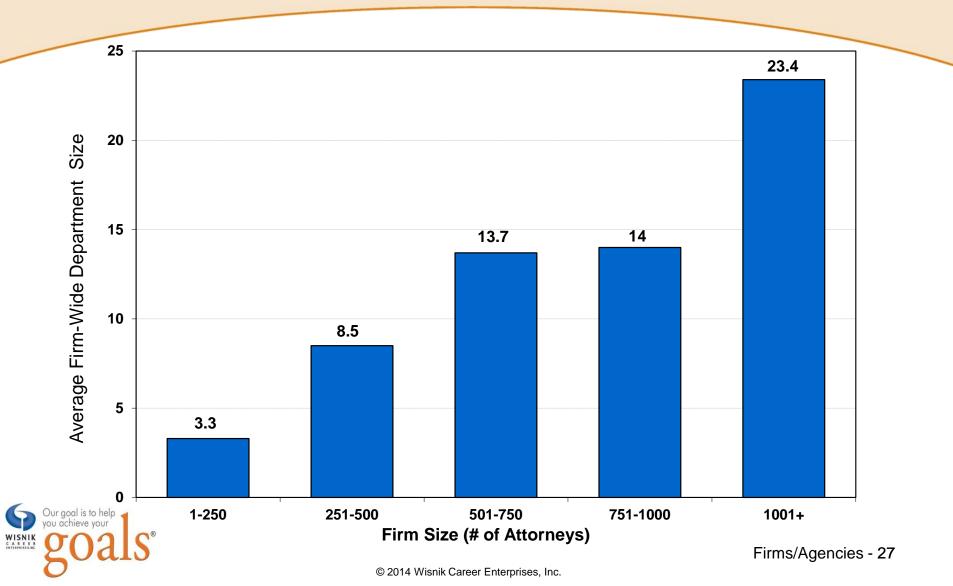
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In the Past 2 years, Has Your Department Size...

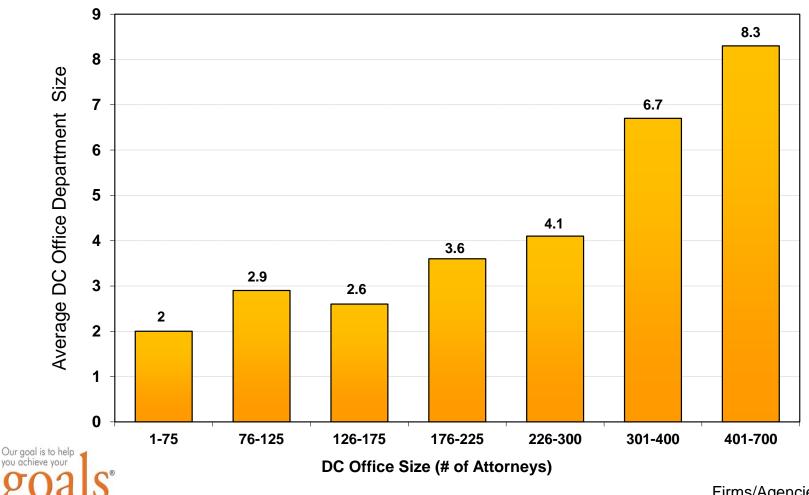


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Firm Size vs. Size of Firm-Wide Departments



DC Office Size vs. DC Department Size



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Firms/Agencies - 28

In the Past 18 Months, Has Your Firm/Agency Experienced Cuts?

Approximately 41% of you indicated your firm experienced "cuts" in the past 18 months

The most common cut was:

• Decrease in staff

Several respondents experienced:

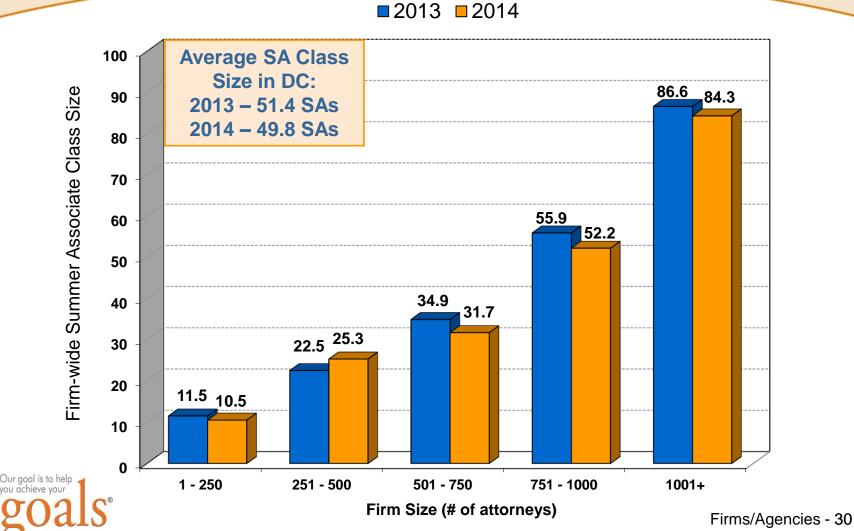
- Reduced OT/Comp time
- Salary freeze
- No bonus

A very few respondents indicated:

- Loss of benefits
- Decreased salaries
- Furloughed employees

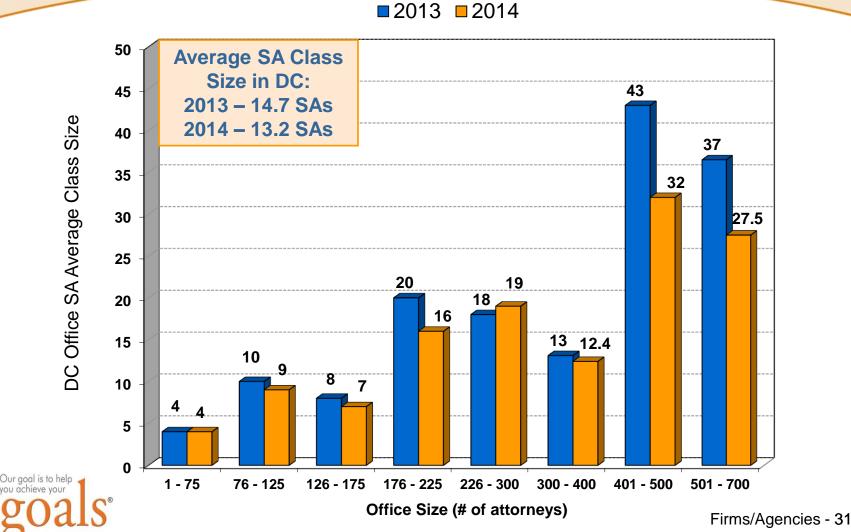


Summer Associates by Firm Size



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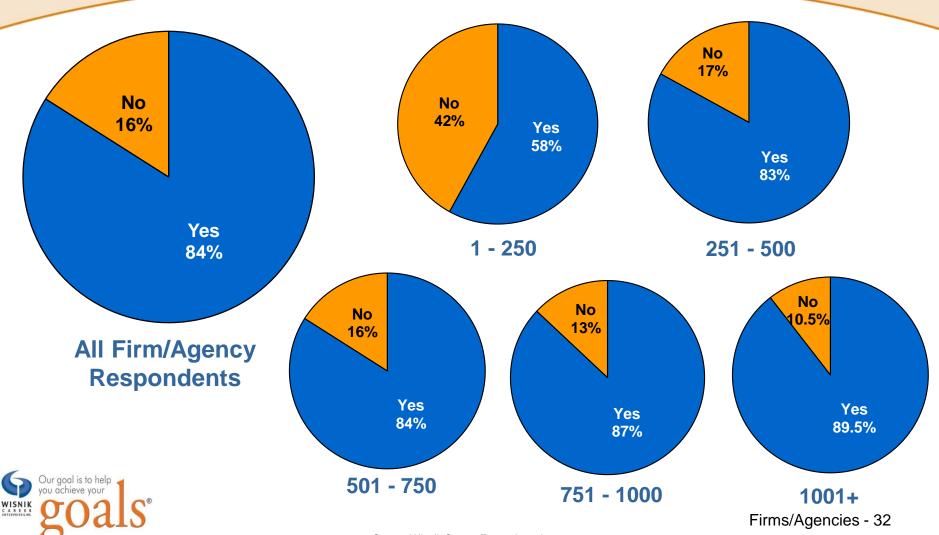
Summer Associates by Office Size



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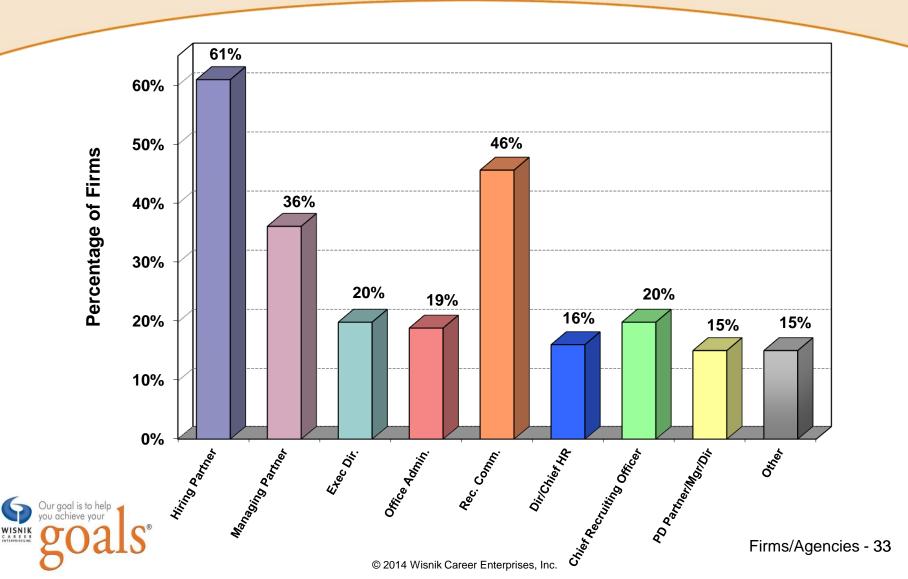
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By Firm Size, Do You Have a Firm-wide Recruitment Director/Chief?

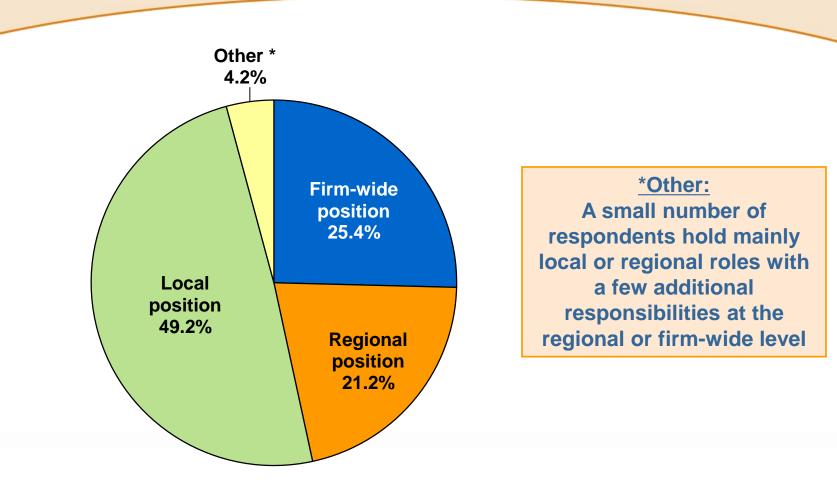


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Reporting Structure: Who Does Your Department Report To?

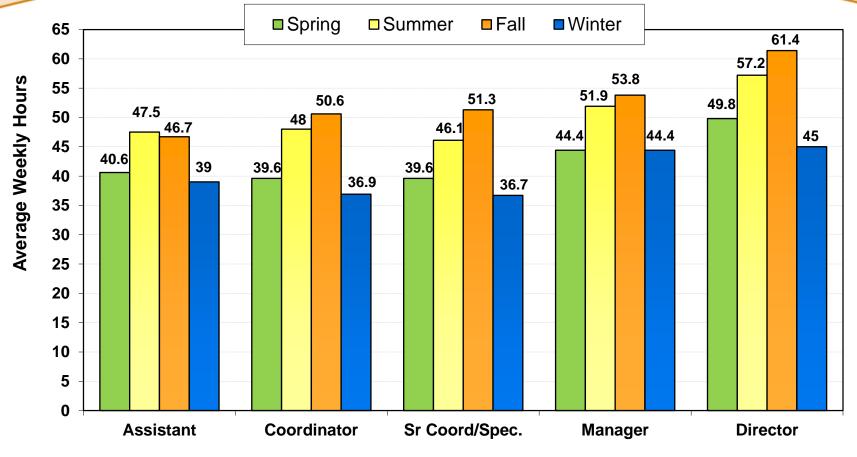


Is Your Role Local, Regional, or Firm-wide?



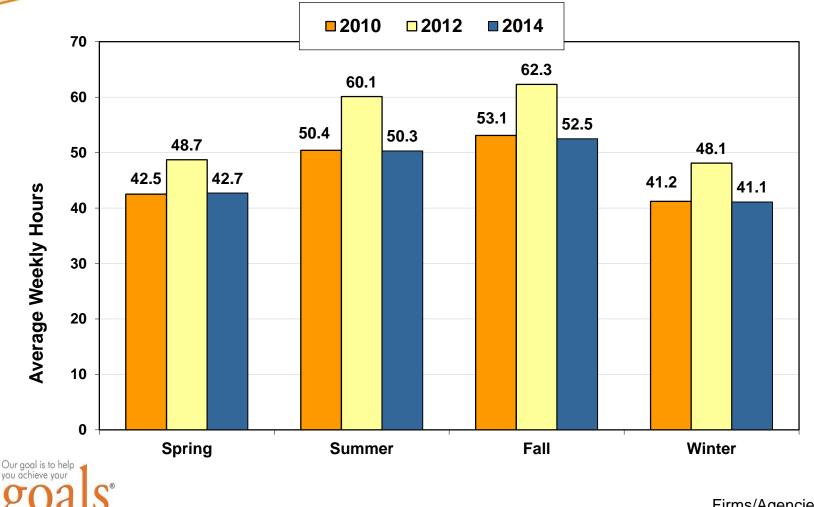


Average Weekly Hours Worked Per Recruiting Season By Title





Average Weekly Hours per Season, 2010, 2012, and 2014



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Firms/Agencies - 36

Top PD Responsibilities

51% of you have PD responsibilities, which utilizes about 37% of your time.

Assistant – PD Responsibilities

- Support on-boarding training/orientation 35.7%
- Support in-house training 35.7%
- Assist with attorney PD (i.e. CLE) 28.6%

Coordinator – PD Responsibilities

- Assist with on-boarding training/orientation 28.1%
- Provide support to mentoring program 21.9%
- Coordinate associate evaluations 18.8%

Our goal is to help

• Coordinate attorney in-house training – 15.6%

Sr. Coord. /Spec. – PD Responsibilities

- Coordinate training and orientation 45.5%
- Assist with mentoring program 36.4%
- Support in-house training 36.4%

Manager – PD Responsibilities

- Manage mentoring program 41.7%
- Supervise on-boarding training/orientation 33.3%
- Manage attorney training 20.8%

Director – PD Responsibilities

- Oversee mentoring program 66.7%
- Oversee attorney training 50%
- Develop and monitor budget 50%

Assistant: Top Responsibilities

General Responsibilities

- Help with attorney orientation 78.6%
- Administrative duties 64.3%
- Assist with other responsibilities (HR/marketing, etc.) 50%

Summer Program

- Help coordinate SA training and orientation – 50%
- Assist with social events, SA lunches and firm parties 42.9%
- Database entry 42.9%

Law Student Recruiting

- Database entry 85.7%
- Help arrange travel and interview schedules for candidate and follow-up with candidates – 50%
- Take notes in recruiting committee meetings – 42.9%
- Help plan OCI calendar and assist with budget prep – 35.7%



Coordinator: Top Responsibilities

General Responsibilities

- Non-partner lateral associate recruiting 59.4%
- Coordinate attorney orientation, support diversity initiatives and coordinate budget planning – 34.4%
- Perform other HR/Marketing/Administrative duties 31.3%

Summer Program

- Plan social events, SA lunches, and firm parties 71.9%
- Help coordinate SA training and orientation 53.1%
- Monitor SA work projects and assignments 50%

Our goal is to help

Law Student Recruiting

- Follow-up with candidates 87.5%
- Database entry 81.3%
- Attend recruiting committee meetings 78.1%
- Help plan OCI calendar –75%
- Arrange travel and interview schedules for candidates 68.8%

Partner Recruiting

• Assist with lateral partner on-boarding and integration – 15.6%

Senior Coordinator/Specialist: Top Responsibilities

General Responsibilities

- HR/Marketing/Administrative duties 72.7%
- Office administration 63.6%
- Facilitate Attorney integration and orientation, coordinate budget planning and lead diversity initiatives – 54.5%
- Manage non-partner lateral associate recruiting 45.5%

Law Student Recruiting

- Follow-up with candidates 72.7%
- Participate in recruiting committee meetings – 63.6%
- Plan OCI calendar 41.9%

Summer Program

• Plan social events, section parties, SA lunches and firm parties – 63.6%

Our goal is to help

- Coordinate SA training and orientation, and budget preparation – 45.5%
- Monitor SA work projects and assignments 36.4%

Partner Recruiting

• Support lateral partner on-boarding and integration – 36.4%

Manager: Top Responsibilities

General Responsibilities

- Non-partner lateral associate recruiting 72.9%
- Manage recruiting staff 68.8%
- Manage attorney orientation, budget planning, and track progress of diversity initiatives – 60.4%
- Staff attorney hiring 33.3%

Law Student Recruiting

- Plan OCI calendar 72.9%
- Participate in recruiting committee meetings 72.9%
- Correspond with candidates 70.8%
- Prepare budget, and arrange travel and interview schedules for candidates 66.7%
- Plan OCI receptions 62.5%

Summer Program

- Manage social events, SA lunches and firm parties – 56.3%
- Monitor SA work projects and assignments 47.9%
- Coordinate SA training and orientation 43.8%

Partner Recruiting

- Help facilitate decision-making meetings, and lateral partner on-boarding and integration process – 39.6%
- Interview and assess partner-level candidates – 31.3%
- Write memos to executive committee (outlining candidate expertise, compensation, and BD potential) – 20.8%



Director: Top Responsibilities

General Responsibilities

- Oversee diversity initiatives, attorney integration, budget planning, and managing recruitment staff – 83.3%
- Manage Attorney orientation 75%
- Non-partner lateral associate recruiting, and exit interviews – 66.7%
- Oversee evaluation process for attorneys 50%

Summer Program

 Facilitate recruiting committee meetings – 66.7%

Our goal is to help

 Monitor SA work projects and assignments – 50%

Law Student Recruiting

- Follow-up with candidates 83.3%
- Oversee OCI receptions 75%
- Oversee coordination of interview dates with law schools, and candidate travel and schedule arrangement– 66.7%
- Plan for OCI calendar, oversee travel and schedule for interviewing attorneys, and prepare budget – 58.3%

Partner Recruiting

- Facilitate lateral partner on-boarding 33.3%
- Interview/assess partner candidates 25%



Salary Survey Results for Law School Career Services



WALRAA Law School Career Services Respondents

30 Respondents' Salary and Industry Information

- By Title
 - Assistant/Associate Dean: 6
 - Director: 6
 - Assistant/Associate Director: 13
 - Career Counselor: 3*
 - Recruiting Personnel: 1*
 - Administrative Personnel: 1*

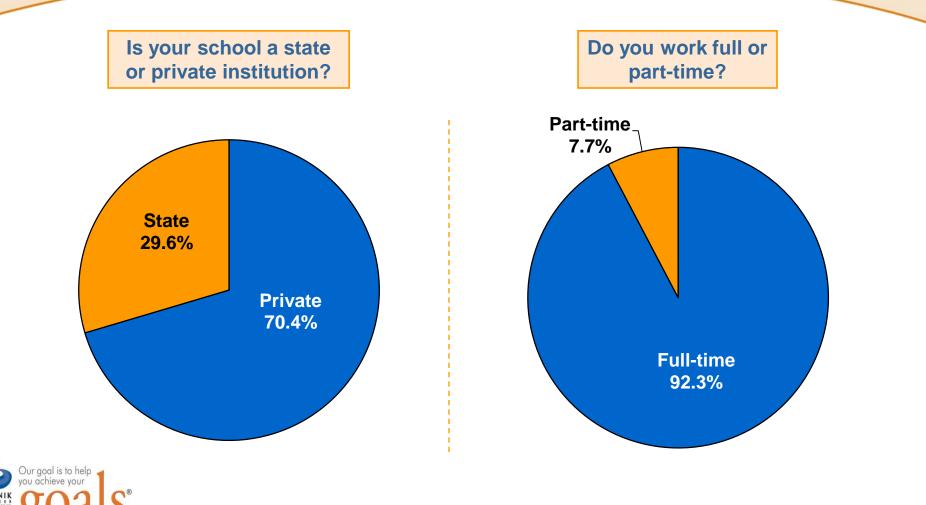
- By # of Full-time Students
 - 151-300: 2
 - 301-400: 3
 - 401-500: 2
 - 500+: 23

- By School Type
 - State: 7
 - Private: 19

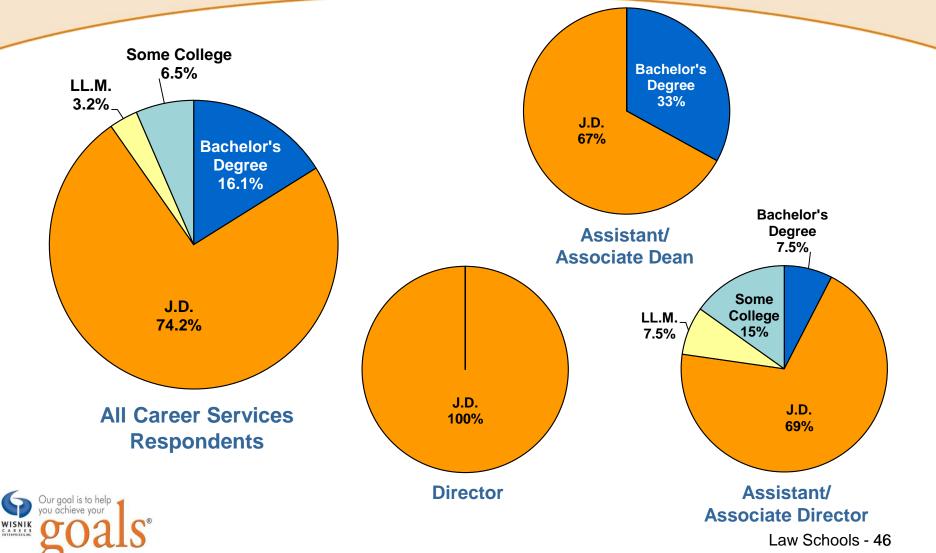
* Insufficient number of respondents to show separate data for these titles



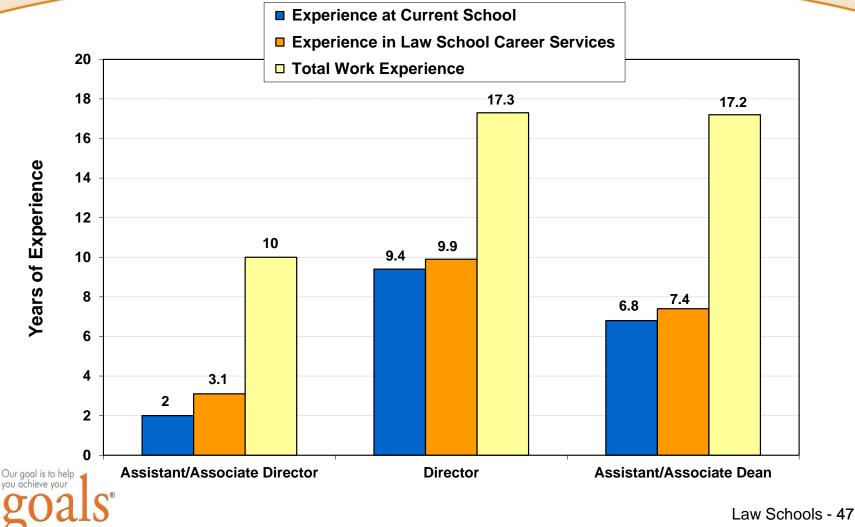
Career Services: Survey Respondents' Role Overview



Highest Level of Education Attained, by Title



Career Services: Average Years of Experience



Career Services: Average Salaries

| <u>Title</u> (# responses) | Avg. Salary | <u>Median</u> | Salary Range | <u>Bonus</u> | Raise |
|---------------------------------------|-------------|---------------|----------------|--------------|-------|
| Assistant/Associate Dean (6): | \$97,167 | \$88,000 | \$68k - \$140k | * | * |
| Director (6): | \$83,117 | \$83,500 | \$73k - \$93k | * | * |
| Assistant/Associate Director (11): | \$67,623 | \$70,000 | \$47K - \$82K | * | 1.9% |

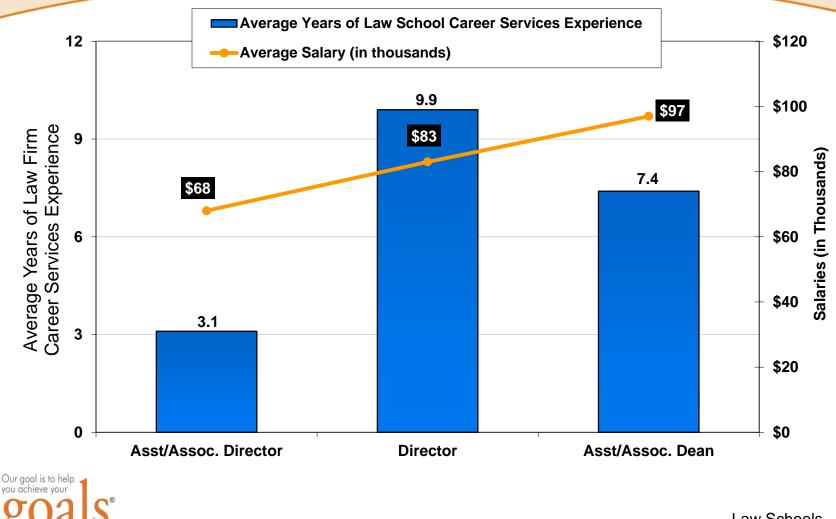
* Insufficient number of respondents to show salary data for Career Counselors, Recruiting & Administrative Personnel, Bonus data and some Raise data

Salary Percent Changes from 2012:

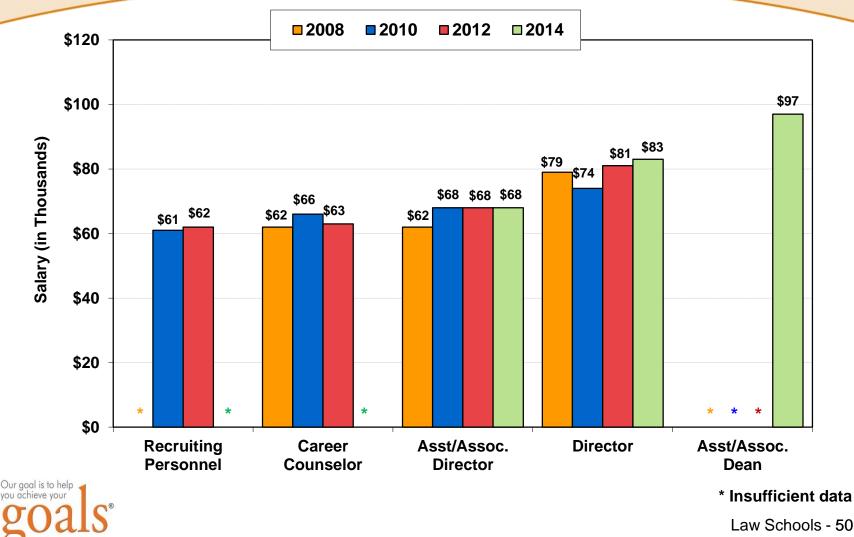
Directors: 2.8% increase, Assistant/Associate Directors: 0.5% decrease NOTE: In 2012, average salary for Career Counselor = \$63,000 and Recruiting Personnel = \$61,750



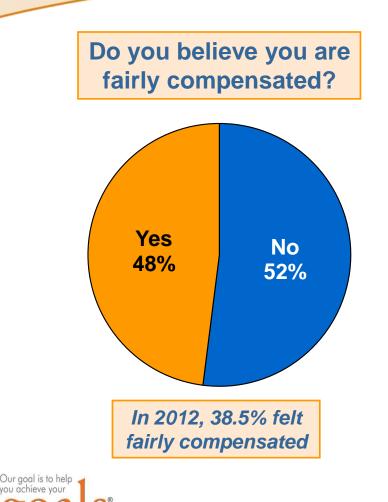
Career Services: Average Salary vs. Years of Experience



Average Salaries for Career Services: 2008, 2010, 2012 & 2014



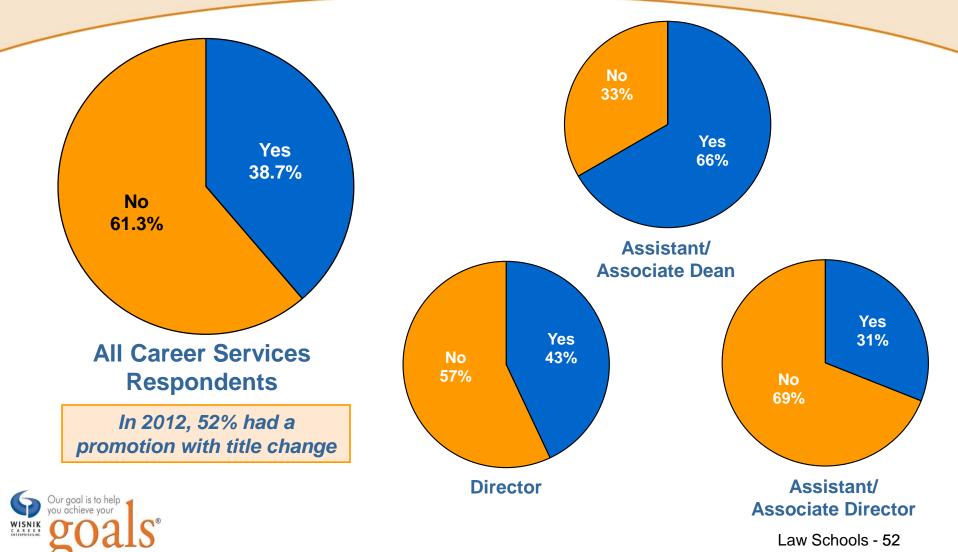
Compensation & Benefits



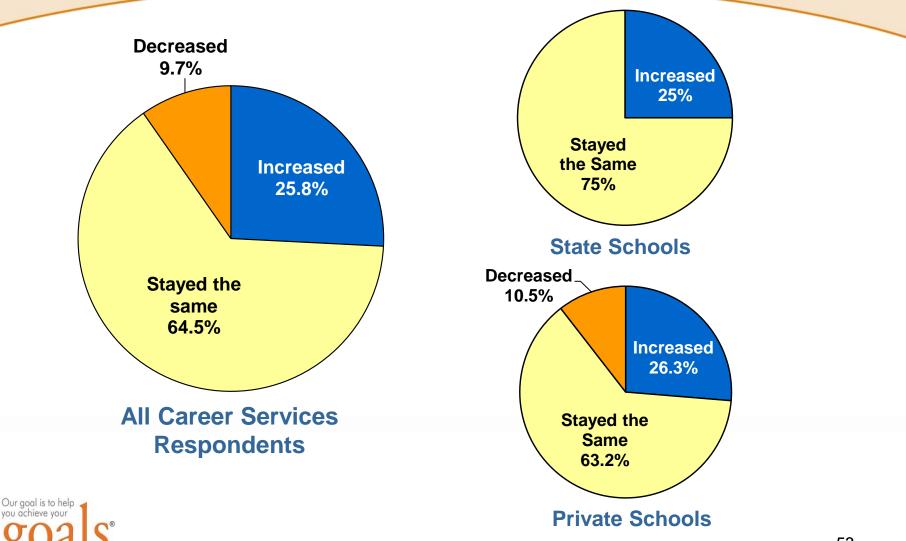
What benefits do you receive?

- Average PTO 25 days
- 403(b) plan 91%
- Tuition Reimbursement 82%
- Flexible spending 81%
- Periodically work from home 68%
- Mileage Reimbursement 44%
- Health club membership/discounts 43%
- Flex Days 35%
- Transportation discount 29%
- Day care on site 27%

Have You Had a Promotion with a Title Change at Your Current Organization?



In the Past 2 years, Has Your Department Size...



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Department Size

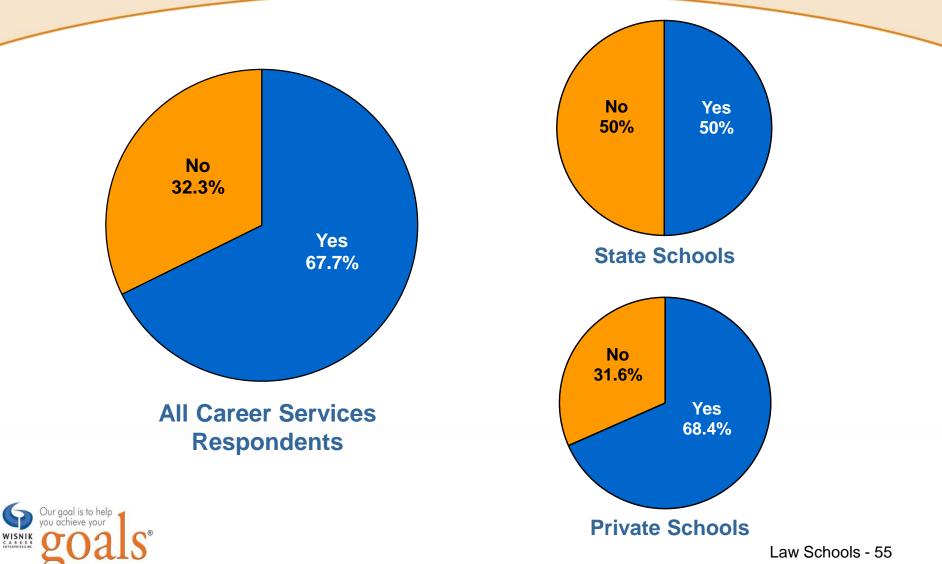
Overall Average Department Size: 14.3

Department Numbers - By Position

- Assistant/Associate Deans: 0.8
- Directors: 1.9
- Assistant/Associate Directors: 3.8
- Career Counselors: 4.2
- Recruiting Personnel: 1.2
- Administrative Staff: 3.1
- Specialized Positions: 0.4
- Directors of Clerkship: 0.6

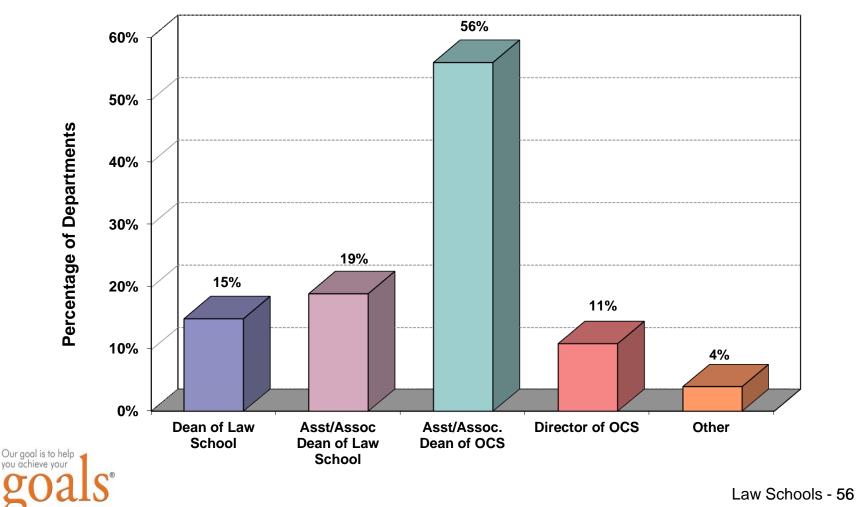


Is Your Office Appropriately Staffed?



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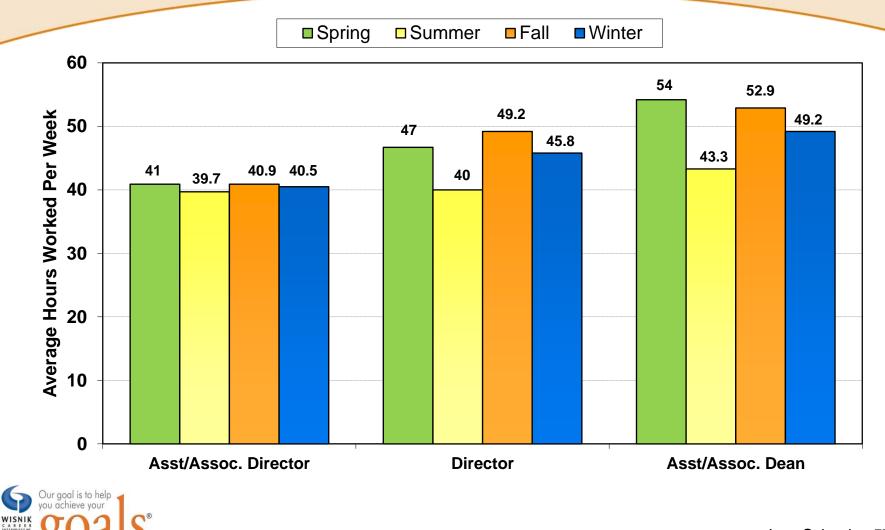
Who Does Your Department Report To?



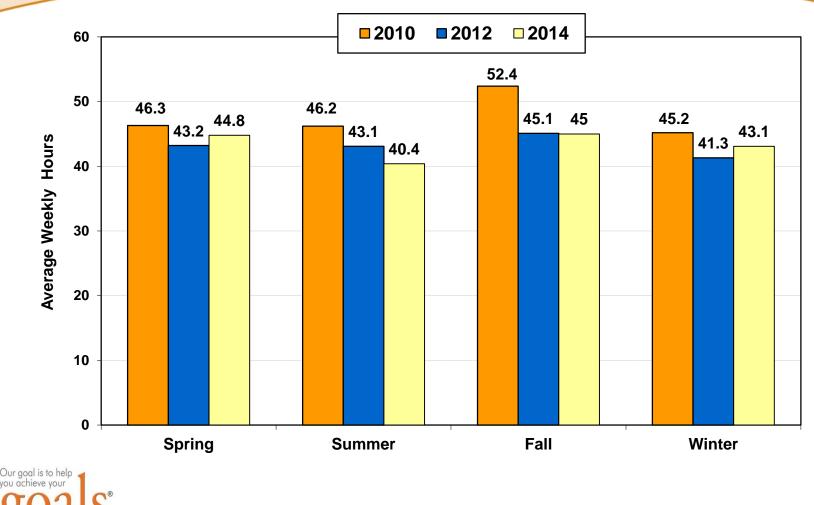
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Average Weekly Hours Worked Each Season By Title



Law School Respondents' Average Weekly Hours per Season: 2010, 2012, & 2014



Overall Department Responsibilities

| Responsibilities | Responsibility of Career Services | Responsibility of Another Department in the Law School | |
|---|--------------------------------------|---|--|
| Alumni Counseling | 88% | 4% | |
| Student Professional Development | 82.6% | 21.7 | |
| On-campus Recruiting | 80.8% | 7.7% | |
| Program Development | 80% | 8% | |
| Private Sector Counseling | 76.9% | 3.8% | |
| Diversity Initiatives | 76.9% | 26.9% | |
| Employer Relations | 73.1% | 7.7% | |
| Judicial Clerkship Counseling | 73.1% | 7.7% | |
| Public Interest Counseling | 68% | 24% | |
| Managing Staff | 66.7% | 16.7% | |
| Government Counseling | 61.5% | 26.9% | |
| LL.M. Counseling | 52% | 32% | |
| Other responsibilities (HR/marketing/admin) | 44.4% | 50% | |
| Alumni Relations/Development | 24% | 96% | |
| Accepted/Admitted Student Recruiting | 7.7% | 84.6% | |



Assistant/Associate Director: Top Responsibilities

| Responsibilities | Your Responsibilities | | |
|----------------------------------|-----------------------|--|--|
| Program Development | 54.5% | | |
| Student Professional Development | 50% | | |
| Public Interest Counseling | 50% | | |
| Government Counseling | 45.5% | | |
| Private Sector Counseling | 45.5% | | |
| Employer Relations | 45.5% | | |
| On-campus Recruiting | 36.4% | | |
| Judicial Clerkship Counseling | 36.4% | | |
| Diversity Initiatives | 36.4% | | |
| Managing Staff | 33.3% | | |
| LL.M Counseling | 30% | | |
| Alumni Relations/Development | 18.2% | | |



Director: Top Responsibilities

| Responsibilities | Your Responsibilities | |
|---|-----------------------|--|
| Private Sector Counseling | 100% | |
| On-campus Recruiting | 83.3% | |
| Program Development | 83.3% | |
| Student Professional Development | 75% | |
| Judicial Clerkship Counseling | 66.7% | |
| Government Counseling | 66.7% | |
| Managing Staff | 66.7% | |
| Employer Relations | 66.7% | |
| Other responsibilities (HR/marketing/admin) | 66.7% | |
| Public Interest Counseling | 50% | |
| Diversity Initiatives | 50% | |
| Alumni Counseling | 50% | |



Assistant/Associate Dean: Top Responsibilities

| Responsibilities | Your Responsibilities | |
|---|-----------------------|--|
| Employer Relations | 100% | |
| Alumni Counseling | 83.3% | |
| Government Counseling | 66.7% | |
| Public Interest Counseling | 66.7% | |
| Private Sector Counseling | 66.7% | |
| Program Development | 66.7% | |
| Student Professional Development | 66.7% | |
| On-campus Recruiting | 50% | |
| Judicial Clerkship Counseling | 50% | |
| Diversity Initiatives | 50% | |
| Managing Staff | 50% | |
| Other responsibilities (HR/marketing/admin) | 50% | |



In the Past 18 Months, Has Your School Experienced:

Approximately 45% of you indicated your school experienced "cuts" in the past 18 months

The most common cuts were:

- Salary freeze
- No bonus

Several respondents experienced:

Decrease in staff

A very few respondents indicated:

Decreased salaries



WALRAA Industry Survey for Law Firms, Government Agencies and Law School Career Services

Presented

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